

CONGRATULATIONS AND WELCOME

Congratulations on the purchase of your quality vehicle from Our Dealership.

One of the advantages of buying from our Dealership is the reassurance and peace of mind obtained from our Dealership's Vehicle Protection Plan. Every vehicle we sell has to pass an extensive pre-delivery inspection to ensure its safety and quality meets our very high standards. With this in mind we are pleased to be able to offer you this extended 'Plan' and the benefits it provides.

Some of the benefits can include:

- Servicing performed by fully trained and trusted technicians
- Knowledge that your vehicle is being maintained to highest standards
- Repair claims are made by simply contacting our Service Department
- Only quality parts and lubricants are used
- Peace of mind in knowing that our Dealership is backing all work carried out on your vehicle

This booklet explains the terms and conditions associated with this 'Plan', how to keep the 'Plan' valid and if necessary, make a claim. Please pay particular attention to the sections 'Servicing & Maintenance Requirements' and 'Claims Procedures' for a more detailed explanation.

The Vehicle Protection Plan we have offered you is our own coverage and is not a licensed insurance product. The Agreement you have signed is between the Dealership and yourself for the purpose of maintaining your vehicle to the highest possible standards only at our Service Centre.

Failure to comply with the terms and conditions of this Agreement may result in the cancellation of your Plan's coverage.

THE PLAN

Provided the service requirements and conditions specified in this Agreement are met, Our Dealership will pay the reasonable cost of repairing the Failure of Covered Components up to the claim limits described below.

TERM OF COVER

The cover provided will commence upon the expiry of any Manufacturer's or statutory warranty.

The cover provided will cease upon the expiry of either 'the nominated period of time' or 'the nominated distance travelled', whichever occurs first as indicated under the 'Term of Cover' listed on the Application Page attached.

CLAIM LIMIT

Please refer to the Application Page for the cover that applies to your vehicle as noted under the 'Term of Cover' for the claim limit and total claim limits.

SERVICING AND MAINTENANCE REQUIREMENTS

An important requirement to keep your Plan valid is that you have all your services performed only at our Dealership.

Whilst your vehicle is covered by the Manufacturer's warranty the servicing will be performed in accordance with that outlined by the Manufacturer in the Owners' Manual, until such time as that warranty expires. If an Owners' Manual is not available to you, please contact us for assistance with your servicing schedule.

At the conclusion of any Manufacturer's warranty you will be entitled to take up our 6 month/10,000km Set Price Service* at the rate listed on the Application Page under "Term of Cover". Please refer to the list below for the work carried out during this service.

Claims for repairs will only be accepted if you have met the requirements set out in this section. The Dealership nor the Administrator of this Plan will accept or recognise services performed elsewhere and your Plan may be cancelled as a result.

Our 6 month / 10,000 km Set Price Service* includes the following:

- Drain and replace engine oil
- Remove and replace oil filter
- Carry out minor engine tune
- Inspect automatic transmission condition and fluid (if applicable)
- Check and top up all fluid levels as required including battery, brake, power steering, etc.
- Inspect all belts and electric cables within the engine bay
- Inspect cooling system
- Inspect air filter condition and serviceability
- Inspect undercarriage, steering and suspension components
- Inspect exhaust system condition
- Inspect front and rear brakes for wear and serviceability
- Check and adjust handbrake as necessary
- Test engine management system (where applicable)
- Inspect lights, wipers/blades and instruments for correct operation
- Lube and adjust door locks and latches as required
- Check correct operation of air conditioner
- Check condition of tyres and adjust pressures as required
- Perform post service road test

*The Set Price Service cost may change at any time due to economic conditions.

SERVICING AND MAINTENANCE REQUIREMENTS (cont...)

Any required repairs found during servicing will be reported to you and if covered, the work will be performed at the earliest possible convenience.

You will find the cost of the Set Price Service* in the "Term of Cover" section on the Application Page.

From time to time your vehicle will require other maintenance, as covered in the Owner's Manual. This extra maintenance is not covered under the Set Price Service* cost and is required to be performed to maintain the integrity of your vehicle. Failure to carry out this work may result in a repair claim being rejected.

*The Set Price Service cost may change at any time due to economic conditions.

FAILURE TO COMPLY WITH THESE SERVICING REQUIREMENTS WILL RESULT IN US CANCELLING THIS AGREEMENT AND YOU NOT BEING ABLE TO MAKE A CLAIM.

CLAIMS PROCEDURE

In the event of a claim arising under this Vehicle Protection Plan you must do the following:

- Return your vehicle to the service department of Our Dealership. Ensure you have this booklet with you and your service records are complete. Our service department will contact the Administrator for authorisation.
- If your vehicle cannot be driven you should have the vehicle towed to the service department of Our Dealership. Any costs associated with this towing will be at your own expense.
- Should you require repairs but you are more than 50 kilometres from Our Dealership's service department, you must contact the Vehicle Protection Plan Administrator on 1800 817 743 and obtain the Administrator's authorisation prior to any repairs taking place.
- If you fail to comply with any of these required procedures you will not be reimbursed for the associated costs.

You must bear all other costs in connection with making a claim under this Vehicle Protection Plan.

LIMITS OF LIABILITY

- This Agreement is between Our Dealership and you and is not transferrable.
- Subject to the 'Term of Cover' and customer service obligations, Our Dealership's liability will end at the expiry of this Agreement, or upon payment of the maximum monetary limits as specified under this Agreement.
- Any payments made shall be in full and final discharge of any claim made under this Agreement and no further claims relating to that damage will be accepted.
- It is your responsibility to minimise where possible the liability of Our Dealership. To drive this vehicle when to do so may cause further damage, may result in us cancelling this Agreement.
- In all cases liability extends only to Our Dealership. The Administrator is not a party to this Agreement and will not at any time be held liable in any way under the terms of this Agreement.
- In no event shall the Administrator's obligations to administer claims extend beyond the term of coverage as shown on the Application Page.
- In the event of any breach of the terms and conditions of this Agreement by the customer, Our Dealership has the right to cancel the Agreement.
- If the covered vehicle is or has at any time been used for competitive driving, rallying, racing or tested in preparation thereof, then this Plan will be cancelled, and the Customer's right to claim shall be at an end in respect of all past, present, and future claims.

STATUTORY CONSUMER GUARANTEES VEHICLE

The benefits to you given by this Vehicle Protection Plan are in addition to the rights and remedies of the consumer under law in relation to the goods and services the subject of this Plan.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In some cases the protection given by this Vehicle Protection Plan may overlap with the rights and remedies available under the Australian Consumer Law and other laws in relation to the goods or services to which the Vehicle Protection Plan relates. This Vehicle Protection Plan does not take away or limit such rights.

ISSUER AND CONTACT DETAILS

The Vehicle Protection Plan is issued by Our Dealership. Our Dealership contact details are in the Application Page.

EXCLUSIONS

Claims will not be paid with respect to:

- a. Any part which is not listed, or is noted as being not covered, under 'Covered Components';
- b. Any Covered Component damaged due to overheating;
- c. Any bearing and coupling or moving joint protected by a boot or mounting where that boot or mounting has split or broken;
- d. Consequential loss or damage of any type;
- e. Freight, towing or any other out-of-pocket or miscellaneous item or expense;
- f. Any Failure as a result of the modification of the vehicle;
- g. Failure of Covered Components caused by normal wear and tear relative to the age of the vehicle and the number of kilometres travelled;
- h. Failure due to damage suffered during impact, collision, fire, flood, earthquake or theft;
- i. The Failure of Covered Components related to known manufacturer recalls and modifications;
- j. If the vehicle is used in competitions, racing events, stunts or any other sporting or non-standard use, all rights to this Agreement will be automatically cancelled.

Our Dealership is not liable under this Agreement for any cost, loss or damage beyond what is said in this Agreement.

COVERED COMPONENTS

During the Vehicle Protection Plan and 'Term of Cover' noted on the Application Page, Our Dealership will undertake to repair or replace any mechanical components listed in the applicable Plan, when such repair or replacement is necessitated by the mechanical breakdown of, or failure of any such parts as follows (provided none of the Exclusions or Limits apply).

BASIC PLAN

Engine:

The following Internal Parts contained within the Engine: Pistons, Piston Rings and Pins, Connecting Rods, Connecting Rod Bearings, Crankshaft, Crankshaft Main Bearings, Camshaft, Camshaft Bearings, Cam Followers, Timing Chain, Timing Gears, Rocker Arms, Rocker Shafts, Valves, Valve Guides, Lifters, Valve Springs, Valve Seals, Valve Retainers, Valve Seats, Push Rods, Oil Pump. Excludes Cylinder Head(s) and Engine Block.

Transmission (Automatic or Manual):

All internal parts within the Transmission Case. Transmission Case, only if damaged as the result of the failure of an internal Covered Part of the Transmission.

Drive Axle (Front and Rear):

All internal parts contained within the Drive Axle plus Locking Hubs, Half Shafts, Universal Joints, Constant Velocity Joints (unless failure was caused by a neglected torn front wheel drive boot), Swivel Hubs and Axle and Hub Bearings. Oil Pan and Drive Axle Case if damaged as the result of the failure of an internal Covered Part of the Drive Axle.

Front Suspension:

Upper and Lower Control Arms, Control Arm Shafts and Bearings or Bushings, Upper and Lower Ball Joints, Strut Bar and Bushings, Stabiliser Bar, Links and Bushings, Stub Axles and Wheel Bearings.

Brakes:

Master Cylinder, Power Brake Cylinder, Vacuum Assist Booster, Disc Brake Callipers, Wheel Cylinders, Hydraulic Lines and Fittings. Excludes Discs, Pads and Shoes.

PLATINUM PLAN

Engine:

The following Internal Parts contained within the Engine: Pistons, Piston Rings and Pins, Connecting Rods, Connecting Rod Bearings, Crankshaft, Crankshaft Main Bearings, Camshaft, Camshaft Bearings, Cam Followers, Camshaft Pulleys, Balance Shafts, Timing Chain, Timing Belt Pulley, Timing Gears, Rocker Arms, Rocker Shafts, Valves, Valve Guides, Valve Lifters, Valve Springs, Valve Seals, Valve Retainers, Valve Seats, Push Rods, EGR Valve, Oil Pump, Oil Pressure Relief Valve, Fuel Pump and Fan Clutch. Dipstick and Tube, Harmonic Balancer, Cylinder Head(s).

Transmission (Automatic Or Manual):

All Internal Parts within the transmission Case, including Flywheel/Flex Plate, Vacuum Modulator, Oil Pan, Torque Converter and Transmission Case, if damaged as the result of the failure of a covered Internal Part of the Transmission.

Drive Axle (Front And Rear):

All Internal Parts contained within the Drive Axle including Locking Hubs, Drive Shafts, Universal Joints, Constant Velocity Joints (unless failure was caused by a neglected torn front wheel drive boot), Swivel Hubs and Axle and Hub Bearings. Oil Pan and Drive Axle Case if damaged as the result of the failure of a covered Internal Part of the Drive Axle.

Suspension:

Upper and Lower Control Arms, Control Arm Shafts and Bearings or Bushings, Upper and Lower Ball Joints, Torsion Bars, Strut Bar and Bushings, Stabiliser Bar, Links and Bushings, Stub Axles and Wheel Bearings.

Brakes:

Master Cylinder, Power Brake Cylinder, Vacuum Assist Booster, Disc Brake Calliper, Wheel Cylinders, Compensating Valve, Handbrake Assembly, Hydraulic Lines and Fittings.

BASIC PLAN (cont.)

Cooling System:

Water Pump, Thermostat, Electric Fan Motor, Thermostatic Switch and Viscous Coupling. Excludes Radiators and Cores.

Clutch (Two Wheel Drive Vehicles):

Master Cylinder, Slave Cylinder, Clutch Plate, Pressure Plate, Throwout Bearing and Fork.

Fuel Delivery:

Fuel Delivery Pump and Injectors. Excludes Cleaning and Servicing.

Electrical:

Alternator, Voltage Regulator, Starter Solenoid, Starter Drive, Starter Motor, Wiper Motor, Engine Management Computer.

Steering:

All Internal Parts contained within the Steering Box, Steering Rack and Pinion Gear, and Power Steering Pump, plus Pitman Arm, Idler Arm, Tie Rods Ends and Drag Link. Excludes Flexible Hoses.

Air Conditioning:

Compressor, Compressor Clutch and Bearings.

Seals And Gaskets:

Coverage applies only when necessitated in connection with the repair or replacement of the covered components listed.

PLATINUM PLAN (cont.)

Cooling System:

Water Pump, Thermostat, Electric Fan Motor and Thermostatic Switch, Viscous Coupling, Heater Valve/Tap.

Clutch (Two Wheel Drive Vehicles):

Master Cylinder, Slave Cylinder, Pressure Plate, Throwout Bearing and Fork, Spigot Bearing, Clutch Assembly and Cable.

Fuel Delivery:

Electronic Fuel Injection Sender unit, Fuel Delivery pump, Electric Solenoids, Fuel Injection Pump and Injectors, Throttle Linkages, Vacuum Pump, Choke Assembly and Fuel Flap release assembly.

Electrical:

Alternator, Voltage Regulator, Starter Solenoid and Starter Drive, Ring Gear, Distributor, Oil Sender, Unit Wiper Arms, Remote Lock/Unlock Key.

Motors: Starter Motor, Windshield Washer Motor, Wiper Motors, Door Mirror Motors, Power Window Motors and Regulators, Power Seat Motor, Power Antenna Motor, Convertible Top Motor, Headlight Motors, Power Sunroof Motor.

Switches: Headlight, Sidelight, Hazard Warning, Indicator and Interior Light Switches, Boot Release Switch, Demister Switch, Door Mirror Switches, Power Door Lock Activator, Wiper Switches.

Electronic: Engine Management Computer.

Steering:

All Internal Parts contained within the Steering Box, Power Cylinder, Rack and Pinion Gear, and Power Steering Pump, plus Pitman Arm, Idler Arm, Tie Rods Ends and Drag Link, Upper and Lower Steering Column Shafts and Couplings. Steering Box and Rack and Pinion Gear Housings if damaged as the result of the failure of a covered Internal Part.

Air Conditioning:

Compressor, Clutch, Bearings and Pulley, Idler Pulley and Bearing, and Control Switch. TX Valve, Air conditioning Switch, Fan Motors and Vent Flaps.

Seals and Gaskets:

Coverage applies only when necessitated in connection with the repair or replacement of the covered components listed.

Turbo Charger (Factory installed only):

All Internal Parts, Turbocharger Housing if damaged as the result of the failure of an Internal Part.

SERVICE AND MAINTENANCE RECORD

If you have any queries regarding the service or maintenance of your vehicle, refer to this Vehicle Protection Plan or contact Our Dealership.

SERVICE 1

Authorised Service Agent Stamp

Date Completed: ___ / ___ / ___

Odometer Reading: _____ kms

SERVICE 5

Authorised Service Agent Stamp

Date Completed: ___ / ___ / ___

Odometer Reading: _____ kms

SERVICE 2

Authorised Service Agent Stamp

Date Completed: ___ / ___ / ___

Odometer Reading: _____ kms

SERVICE 6

Authorised Service Agent Stamp

Date Completed: ___ / ___ / ___

Odometer Reading: _____ kms

SERVICE 3

Authorised Service Agent Stamp

Date Completed: ___ / ___ / ___

Odometer Reading: _____ kms

SERVICE 7

Authorised Service Agent Stamp

Date Completed: ___ / ___ / ___

Odometer Reading: _____ kms

SERVICE 4

Authorised Service Agent Stamp

Date Completed: ___ / ___ / ___

Odometer Reading: _____ kms

SERVICE 8

Authorised Service Agent Stamp

Date Completed: ___ / ___ / ___

Odometer Reading: _____ kms

DEFINITIONS

Within this Agreement, the following definitions apply:

Administrator	means any entity that We authorise to administer this Vehicle Protection Plan from time to time.
Agreement	means this Vehicle Protection Plan that you have been issued by Our Dealership to protect your vehicle and includes the Application Page.
Application Page	means the document headed 'Vehicle Protection Plan Application Page' which is appended to the inside cover of this booklet. It lists information regarding your vehicle to be covered, Agreement terms and other vital information.
Covered Components	means the parts described as Covered Components in this booklet.
Failure	means an event caused by the unexpected or sudden failure of a Covered Component. A Covered Part has failed when it is solely because of its condition and not because of the action or non-action of other parts not covered under this Agreement. Noise does not necessarily constitute failure.
Our Dealership or this Dealership	means the Dealership from which you purchased your vehicle.
Period of Cover	means the period stated in the Application Page under the sub-heading, Term of Cover.
Us, We, Our	refers to "Our Dealership" (other than in the Application Page).
You or Your	means the Vehicle Protection Plan holder noted on the Application Page.
Your Vehicle	means the vehicle described on the Application Page and covered under this Agreement.

CONTRACT NO: